DISCOVER ZEN3

YOUR ENTERPRISE TECHNOLOGY PARTNER

INDUSTRY–LEADING TECHNOLOGIES | PROVEN BEST PRACTICES | GLOBAL REACH

ZEN3
INFOSOLUTIONS
A Tech Mahindra Company

ABOUT US

Zen3 has successfully setup and con8nues to run large back end teams for mul8ple processes and projects for the likes of Apple, MicrosoB and Keytree. Teams include core technical deployments like SAP HANA and AI/ML all the way to core back end opera8ons and support for the Bing Ads team at MicrosoB. With more than 1200+ working as part of our Managed Services offering, Zen3 specializes in seTng offshore development and support centres.

Client-specific Development Centres (Apple & Microsoft)

Woman-owned & Operated

150+ Million Data Entities

1300+ Team of Experts

20+ Languages

13+ Markets

Speech Analytics Category	Sample Providers
Analytics Engine	IBM, Nuance, Amazon, Google
Best of Breed	Voci, Yactraq, CallMiner, Zen3, Tethr
Workforce Engagement Management	Verint Systems, Calabrio
Contact Center as a Service	NICE inContact, Genesys

Table 2. Categories of Speech Analytics Providers

Source: Gartner (April 2019)

MANAGED SERVICES – CASE STUDIES

Apple Inc.

Siri
Maps
Storefronts

Zen3 successfully set up an offshore development centre to specifically work on collec=on and transcrip=on of u>erances to support speech model building efforts at Siri.

140	100	110	5
Seater	VOF	Apple Siri	Projects

MicrosoL

Zen3 supports MicrosoL by running a dedicated offshore development centre with high security for various ini=a=ves that include product development, core engineering, back end support for Office 365 and XBox and opera=ons for the Bing Ads team for more than 10 markets.

181	140	41	14
Seater	VOF	Windows RCX	VOF Projects

Keytree

Zen3 was selected as the top vendor and awarded a contract to setup Keytree's first 80 seater development centre in Bangalore, India focused on offering SAP services. The number is expected to reach 300 by the end of Year 3.

100	80	10+
Seater	SAP &RPA Specializa=on	Projects

OUR CLIENTS

Apple · aws · Microsoft · Adobe · Disney · ORACLE

JPMorgan Chase & Co. · IBM · PACCAR · Qualcomm

salesforce · Starbucks Coffee · Bing · XBOX · Office 365 · Deloitte.

KPMG · wipro · Azure · pwc · EY Building a better working world · DBS · SYMETRA

BAJAJ Allianz · ADITYA BIRLA CAPITAL · HOME CREDIT Now you can · Lutz · NUTANIX

keytree · HITACHI Inspire the Next · TURVO · SAP · HODGES UNIVERSITY · mavens

OUR PRESENCE

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